

Low Carbon Travel & Transport Challenge Fund

7. Claims process and reporting requirements

Round 2





EUROPE & SCOTLAND

European Regional Development Fund Investing in a Smart, Sustainable and Inclusive Future

Disclaimer

Grantees should be aware that as the Low Carbon Travel and Transport Challenge Fund (LCTT Challenge Fund) is a new programme, the guidance will be reviewed as the programme evolves and therefore may be subject to change. The European Union and Scottish Ministers reserve the right to amend the National Rules and Transport Scotland reserves the right to amend the published guidance during the period of the programme.

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Background

Transport Scotland has been awarded up to £7.6 million by the European Regional Development Fund (ERDF) 2014-2020 programme to deliver the active travel and low carbon transport operations of the Low Carbon Travel and Transport (LCTT) Challenge Fund.

Following the first round of funding awards, there remains £2.25 million of uncommitted ERDF funds to invest in projects from the Highlands and Islands (H&I) area and £2.8 million of ERDF funds for projects from the Lowlands and Uplands (LUPS) area of Scotland. Transport Scotland (TS) is also making available a limited amount of funding - up to £1 million - to support a proportion of the match funding requirements of projects, subject to its 2018/19 budget being confirmed.

As part of the ERDF programme, Transport Scotland has committed to running a LCTT Challenge Fund and has appointed Energy Saving Trust to deliver this.

About this document

This document provides an overview of the claims process and reporting requirements to be adhered to by Grantees of the LCTT Challenge Fund.

This document is one of four documents that form a suite of guidance available to Grantees. The full suite can be downloaded from the Energy Saving Trust website.

- 5. Audit and compliance guidance Round 2
- 6. Communications and publicity guidance Round 2
- 7. Claims process and reporting requirements Round 2 (this document)
- 8. Evaluation guidance Round 2

For any questions please contact the Energy Saving Trust LCTT Challenge Fund project team: LCTT@est.org.uk / 0131 555 8691. Energy Saving Trust has been appointed by Transport Scotland to administer the LCTT Challenge Fund on their behalf.

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1 Introduction

This document provides an overview for Grantees of the claims process and reporting requirements for the Low Carbon Travel and Transport (LCTT) Challenge Fund. It includes an explanation of how to complete the claim form, timeframes for claims, and checklists to support Grantees to ensure all claims are compliant. It also provides detail on reporting requirements and templates for these reports, as well as guidance on how to manage changes to projects.

2 Claims process

Claims are to be submitted to Energy Saving Trust (Challenge Fund Administrators) on a quarterly basis. Energy Saving Trust will perform compliance checks on all material before providing a consolidated claims report to Transport Scotland (Lead Partner) for final approval. All material will also be subject to audit by the Scottish Government's Managing Authority and Audit Authority and the European Court of Auditors. The checklists included in this guidance are designed to ensure all claims are compliant and ready for audit. The completed checklists may form part of the evidence base for audits.

Grantees must ensure from the outset that robust and suitable systems and processes are in place to maintain adequate audit trails and manage information efficiently and effectively. This information will not only need to be summarised and presented with the claim, but also made available for on the spot verifications and audits throughout the delivery and post completion under the retention of document requirements. For more on this see *Audit and compliance guidance – Round 2*.

2.1 General principles

All preconditions stated in the Grant Offer Letter must be met prior to the first payment of ERDF grant funding.

Claims are to be submitted in arrears on a quarterly basis and only eligible expenditure defrayed (incurred and paid) by the end of that period can be included in the claim for reimbursement. Preparatory work can be considered as eligible costs as long as it falls under section 4.1.2 of the National Rules on eligibility of expenditure on Pre-Contract and Contract Implementation Costs. For pre-contract works that meet the criteria under section 4.1.2 to be considered, they must be ERDF compliant (see section 6 of the LCTT Challenge Fund - Guidance for Applicants - Round 2), they must be included in the project application and they must be accompanied with the appropriate evidence. The start date of the programme is 1 January 2014. Feasibility studies are not eligible under this rule.

In an event where no expenditure has been defrayed during the instalment period Grantees must still submit a quarterly progress report.

ERDF grant and Transport Scotland match funding payments are calculated as percentage contribution rates against the declared expenditures reported within the claim.

Grantees must notify Energy Saving Trust promptly if at any time they become aware that they are unable to make a claim in accordance with the outlined timescales or in accordance with the expenditure profile.

The Grantee must ensure that all supporting documentation is kept and made available, as set out in *Audit and compliance guidance – Round 2.*

The claim will only be processed once Energy Saving Trust and Transport Scotland are satisfied that all information is present and complete and complies with the terms and conditions of the Grant Offer Letter and the <u>ESIF National Rules on</u> Eligibility of Expenditure.

10 per cent of the final Grant payment shall be retained and will not be released for payment until the Grantee has provided a Final Project Report to be submitted by the Grantee within 30 days following completion of the Project.

2.2 Timeframes

Claims are to be produced in arrears, reporting on a predefined period of actual activity referred to as the 'claim instalment period'.

The claim instalment periods for the LCTT Challenge Fund are as follows:

Projects that have met all GOL conditions have the potential to submit a first claim at the end of Quarter 1, up to June 2018, for eligible project costs incurred and defrayed after all required plans have been signed off.

Claim instalment period 1	GOL date – 30 September 2018	
Claim instalment period 2	1 October 2018 – 31 December 2018	
Claim instalment period 3	1 January 2019 – 31 March 2019	
Claim instalment period 4	1 April 2019 – 30 June 2019	
Claim instalment period 5	1 July 2019 – 30 September 2019	
Claim instalment period 6	1 October 2019 – 31 December 2019	

Claims are to be submitted within 20 working days, at the latest, following the end of the claim instalment period. Grant payment will normally be met within 40 working days from receipt of a complete claim.

A claim is only considered complete when the claim form has been correctly populated, signed and submitted and when the Energy Saving Trust and Transport Scotland are satisfied that the associated evidence demonstrates the presence of a complete audit trail. Until this is provided, payments cannot be processed.

2.3 Claim documentation

Claims must include:

- Completed claim form
- Appropriate supporting evidence.

Claims must be emailed to LCTT@est.org.uk within 20 working days following the end of the claim instalment period. The claim form must be submitted both as an excel document and as a PDF that has been signed and scanned by the project owner. Supporting evidence documents should be clearly titled to match the descriptions provided in the claim form.

2.3.1 Claim form

The claim form is an excel document that can be downloaded from the Energy Saving Trust website.

The claim form is made up of three sheets:

- A guidance sheet with instructions to fill in the form correctly;
- The claim form to be filled out by the Grantee;
- An index of associated evidence to be filled out by the Grantee, listing all the documents attached to the claim and their correlation.

The layout of this form must not be amended or changed in any way except for inserting additional lines / rows within the table. When new lines are inserted into the table please ensure that the formulas calculating the sub total and total values are updated and correct.

When describing the item for which funding is being claimed, it is important that the description is detailed enough to allow the reader to consider its validity. In most instances, a one-word description such as "construction" or "marketing" or the use of an acronym without further explanation will not be sufficient. In addition, items of expenditure repeated from claim to claim will also require complete descriptions each time they are claimed. Grantees cannot rely on descriptions used in earlier claims to inform later claims. Depending on the item claimed, it will often be appropriate to include names, dates, reasons/purpose of expenditure to help clarify the need to spend the money.

Please note that:

- All expenditure to be claimed for must fall within the agreed scope of the project activities and within the agreed expenditure categories defined in the Financial Plan.
- All expenditure must conform to all respects of the eligibility criteria as set out in the National Rules and must not have been incurred before the Date of the Grant Award or after 31 December 2019.
- All apportionment methodologies for shared costs must be agreed in writing before these can be included within the grant claim.
- All expenditure declared within the claim must be defrayed by the end date of the claim instalment period.

2.3.2 Supporting evidence

Supporting evidence is required for each item of expenditure being claimed for and the match funding that relates to each claim. Details of appropriate supporting evidence are provided in Annex 1.

The principle is that for each claim item a complete audit trail (from tender to defrayal) must be evidenced.

You will be required to assign a unique reference number to each claim item, as described in the claim form guidance sheet. In order to identify which documents refer to which claim item, you will be required to label and annotate the documents with the relevant reference number.

It is essential that all amounts stated in the claim are easily identifiable in the associated evidence. If the amount that is being claimed for results from a calculation, this calculation needs to be made explicit. The Energy Saving Trust nor Transport Scotland will assume how the calculation was made.

All supporting evidence will have to be listed in the index of associated evidence sheet in the claim form and the correlations amongst documents must be described.

2.4 Financial year-end process

To allow the Scottish Government to accurately accrue expenditure at the end of the financial year Grantees will need to provide an estimate of the expenditure that will be claimed for Claim instalment period 3 (1 January 2019 – 31 March 2019).

Grantees must provide this estimate to Energy Saving Trust by 13 April 2019.

Additionally, as required in the Grant Offer Letters, Grantees must, within one month following the end of each financial year in respect of which the Grant has been paid, submit to the Scottish Ministers a statement of compliance with the Conditions of the Grant using the template provided in Annex 2. The statement shall be signed by the Grantee's Director of Finance or equivalent.

3 Progress reporting requirements

3.1 Quarterly progress report

A narrative report providing a clear description of the projects' progress, both physically and financially, and how it is performing in terms of its stated purpose is required with every claim.

The quarterly progress report for each claim should provide details of the progress achieved during the claim instalment period following on from the last claim submission.

The report should provide focus on specific areas of compliance contained within the Grant Offer Letter covering at least the following topic areas:

- Physical progress
- Financial performance
- Planned activity for the calendar year
- Targets
- Emerging risks and mitigation strategies

- Publicity and communications
- Match funding
- Contracted milestones

It is expected that Grantees will have in place a risk management strategy and maintain a risk register throughout the life of the project. The project risk register will inform the content of the quarterly reports.

A template for the quarterly progress report is contained in Annex 3.

This template should be completed and mailed to <u>LCTT@est.org.uk</u> within 20 working days following the end of the claim instalment period (see section 2.2).

3.2 Monthly update report

In addition to the quarterly progress report, Grantees are required to provide Energy Saving Trust with a monthly update report.

This update should provide brief details on activities undertaken during the month, any emerging/materialising risks, as well as a description of how the project is tracking against the submitted project plan.

A template for the monthly progress report is contained in Annex 4.

This template should be completed and mailed to <u>LCTT@est.org.uk</u> by the 5th working day of the following month.

3.3 Final project report

On completion of the Project, the Grantee will be required to submit a report to the Scottish Ministers summarising the outcomes and performance of the Project. Such a report shall include such statistical, financial and other information relating to the impact of the Project. This report should be submitted within 30 working days following completion of the Project.

Separately, the Grantee will be required to monitor and evaluate the Project to evidence its outputs and outcomes and will be expected to report on this on an annual basis for a 3 year period following 31 December 2019.

More information on project evaluation can be found in the *Evaluation guidance – Round 2*.

4 Change process

From time to time Grantees may need to alter or adapt the project based on issues arising during monitoring, or due to changing circumstances. For example, money may need to be moved from one expenditure category to another, or changes may need to be made to the overall expenditure profile of the project, or to the sequence or timeframes in the project plan.

Grantees should inform Energy Saving Trust of any changes made in the monthly update reports. However, if the change is material it is essential that Grantees inform Energy Saving Trust and get our approval before implementing the change.

4.1 Types of changes

Change type	Example causes
Time • Timescale change • Schedule / timing of payments	 Change in the order of individual elements of project work Delays caused by: weather, complying with legislation unforeseen construction challenges, or delays with electricity supply upgrades
Cost Interim claims Final / total amount claimed	 Changes to match funding package Increase or decrease to overall cost Changes to the cost of individual elements but no change to overall cost Difference between estimated cost in application and the final procured cost
Deliverables Indicators Measures	 Revisions to output or results indicators based on improved or new datasets Non-compliance (intentional and unintentional)
Changes to External Drivers	PESTLE (Political, Economic, Social, Technological, Legal and Environmental influences from outside that may affect delivery of the project)

4.1.1 Non material change

Provided that the outcomes remain unaffected, non-material changes can include the following:

- Non-cost changes.
- Revising costs downwards.
- A change that involves moving costs between expenditure categories if the impact will change any single expenditure category by less than 5 per cent (this does not apply if the change is more than £5,000);

4.1.2 <u>Material change</u>

Examples of material changes include:

- Change of project ownership, control or final beneficiaries;
- Change to the nature or purpose of the Project;
- A change that involves moving costs between expenditure categories if the impact will change any single expenditure category by more than 5 per cent (this does not apply if the change is less than £5,000);

- Change in the agreed expenditure for fees, management, administration or purchase of land;
- Any change to the project as a whole requiring a significant change to the forecast profile of expenditure;
- Any change to match funding contributions or sources;
- Change to quantifiable targets;
- Any change to the expected physical or financial completion dates;
- If irregularities or fraud are detected or suspected.

Please note that this list is not exhaustive, if unsure please always check with Energy Saving Trust first.

If changes are considered reasonable, the project is still delivering eligible activity and it still represents value for money, obtaining approval for changes should be straight forward if Grantees provides sufficient justifications for the change. However, if Grantees go ahead and make a change without getting prior agreement, there is no guarantee that a "retrospective" change will be agreed, and this could result in the loss of some, or even the entire, ERDF grant.

Please note that in the following three circumstances, the material changes are substantial and therefore prohibited:

- The change would have had an impact on who the Grantee would have awarded an original contract to. If, during the contract period, changes are made that would have encouraged other tenderers to participate, or it would have been possible for the Grantee to accept another tender, then the changes are to be considered substantive and are not allowed;
- The change significantly expands a contract quantitatively and qualitatively to include elements that were not initially provided for at the time of tender;
- Changes make a difference to the economic balance in favour of the private party in a way that was not specified in the original terms.

4.2 Change request form

A change request form is provided in Annex 5. This form should be submitted to Energy Saving Trust as soon as the Grantee is aware of the change.

Change requests will be considered in the context of potential impacts on the project, the project's risks, and the aims of the LCTT programme. Changes will be processed by Energy Saving Trust and approved by Transport Scotland on a case by case basis taking into consideration the original approval that grant was offered on including the criteria used from the relevant and any subsequent LCTT Challenge Fund round. Changes can be approved, rejected, deferred or more information may be requested. Where change requests are considered to be of sufficient scale, these may require review by the original LCTT Assessment Panel before being approved or rejected. Depending on the nature of the change, the Grantee either will receive an email confirmation from Energy Saving Trust, or if necessary an agreed amendment to the Grant Offer Letter will be made and signed by the Grantee and Transport Scotland.

5 Monitoring

The information provided to Energy Saving Trust in the quarterly claims, quarterly progress reports and monthly update reports will be used to track the projects' expenditure and progress towards milestones against forecasts.

The following measures will be used to monitor the progress of LCTT Challenge Fund projects and compliance with the requirements of the fund. Grantees' performance will be assessed against the following measures:

Measure	Description	Outcome sought
Claims submitted on time.	The % of eligible claims submitted on time to Energy Saving Trust.	Grantees submit claims per the agreed timeline.
Claims returned.	The % of claims that have to be returned by Energy Saving Trust due to inaccuracy or incompletion.	No claims returned.
Transaction audit check.	The number of transactions that fail an audit and compliance check.	100% compliance.
Eligible spend against budget.	The % of eligible costs incurred to date against budget.	Actual defrayed expenditure is in line with budget.
Quarterly progress reports submitted on time.	The % of quarterly progress reports by Grantee submitted by deadline.	100% submitted on time. Quarterly progress reports should be submitted throughout the project whether or not milestones have been achieved or expenditure has been incurred.
Monthly update reports submitted on time.	The % of monthly update reports by Grantee submitted by deadline.	100% submitted on time. Monthly update reports should be submitted throughout the project whether or not milestones have been achieved or expenditure has been incurred

Annex 1: Claims evidence checklist

Check	Yes / No	Type of Evidence	Comments
Land Acquisition		Independent Land Valuation Purchase Details / Payment Bank statements	See National Rules section 4.1.1
Site Investigation/Decontaminatio n		Specialist Report Consultant Invoices Environmental Impact Assessment Bank statements	See National Rules section 4.1.2
Site Preparation/Building and Construction		Tender Report - Project QS Valuation Applications - Project QS Valuation Reports Payments - Bank Statements Waste Disposal Documentation Invoices Bank Statements Bill of Quantities Evidence of date when work begins and is completed	See National Rules section 4.1.2
Equipment/Fixtures and fittings		Asset Register Invoices Bank Statements Management Accounts Receipts	See National Rules section 4.1.6, 4.1.7 and 4.1.8
Marketing costs		Invoices Bank statements	See National Rules section 4.1.9
Staff Costs		Payroll records Timesheets Contracts Job Descriptions Payslips BACS Bank Statements Management Accounts Ledger Transactions Minimum 40% Dedicated to Operation	See National Rules section 4.2.1

Revenue / Income Followed Grant Offer Letter conditions?	Sources of Revenue / Income Sale of Project Assets Sale of Products / Services Management Accounts Bank Statements	
Publicity Has the project fulfilled its commitment to publicise the EU contribution to this Operation as stated in the Grant Offer Letter?	Plaques on Buildings Logos on Stationery, Website Logos on Advertising & Promotional Material such as Brochures, Flyers, Billboards Funding Acknowledged in Press Briefing	See Communications and publicity guidance – Round 2.
Procurement Where applicable, are public procurement, EU procurement rules and regulations being followed, including the Treaty of Rome Principles?	Written Procurement Policy Tender File for a Competitive Tender (EOI, Work Specification, Selection Criteria, Proposals, Evaluation Report) OJEU Notice for EU Level Tender Written Quotes Received Local Advertisements	See Procurement guidance, Section 4 of the Audit and compliance guidance – Round 2 document.
Match funding Does match funding evidence correspond to match funding stated in the Grant Offer Letter?	Bank Statements Internal Accounting Explanatory Notes (if required)	

Annex 2: Statement of compliance with the condition of grant







EUROPE & SCOTLAND

European Regional Development Fund Investing in a Smart, Sustainable and Inclusive Future

STATEMENT OF COMPLIANCE WITH CONDITIONS OF GRANT

The European Regional Development Fund (ERDF), Low Carbon Travel and Transport (LCTT) Challenge Fund.

[Name of project and reference number]

This is to confirm that the Grant claimed by [name of Grantee] in relation to the above Project during the financial year ended [date] was properly due and was used for its intended purpose(s) in accordance with the terms and conditions of the Grant. This statement is supported by the records of [name of Grantee] and signed by the company's Director of Finance or equivalent.

Signed:		
Name in block capitals:		
Position:		
Date:		

Annex 3: Quarterly progress report template

A word version of this template can be downloaded from the Energy Saving Trust website.

Project ref no.:					
Name of organi	sation:				
Project name:					
Reporting perio	od:				
Project summa	ry:				
Provide a summary of the project and its key objectives. E.g. The [name of project] will construct an active travel hub. The project aims to: • Provide the local community with access to alternative travel modes • Will increase confidence in commuters to travel actively by offering appropriate training, etc.					
Physical progre	ess:				
Describe the actual activities undertaken in the claim instalment period. This should relate back to the scope of activities outlined in the application and Grant Offer Letter. If there have been any delays or issues encountered in the period, these should also be outlined with information on how the project is dealing with these issues.					
Milestones:					
outlined in the G	rant Offer Letter a			ent of the milestones at. This should be set	
Milestone	Contracted achievement date	Forecasted achievement date	Date achieved	Notes	

Activity planned for next period: Provide an outline of the key activities that are planned for the next claim instalment period including any key dates or events. If there is any future major activity that is planned beyond the next instalment period this should also be covered. Task name/ detail Previous forecast date Current forecast date RAG RAG description key (related to planned activities) Delivery is significantly behind schedule; significant under/over-spend is likely; no plans in place to address problems. Α Problems identified with delivery and/or resourcing but a plan is in place to address these G Project running on time, to budget and is on track to meet all milestones. Any potential problems are being monitored and managed В Milestone completed on time W Task complete Risks in this period: Risks should be taken from the project's risk register. Date identified Risk description RAG/ Mitigation strategy score RAG description key (from risk register) Almost 5 5 25 10 15 20 certain 4 Likely 4 8 12 16 20 9 6 12 3 Possible 3 15 2 2 6 8 10 Unlikely 4 5 1 1 2 3 4 Rare Insignificant Minor Moderate Major Catastrophic 2 1 3 4 5

Budget/Financial management:

Report on the performance in terms of actual expenditure against the profiled values contained in the Funding Agreement. Comments should also include future forecast and whether the project is still on track and to budget. Any expenditure slippage should be explained and justified with plans outlined on how the slippage will be addressed. Any potential overspend in cost categories or request to re-profile expenditure should be flagged up here.

Total budget	Total budget defrayed (to date)	Total TS match funding support claimed (to date)	Total ERDF funds claimed (to date)
£	£	£	£

Expenditure breakdo			
Expenditure category	Forecast (at time of Grant Offer Letter)	Actual (to date)	Remaining (to date)
	£	£	£
	£	£	£
	£	£	£
	£	£	£
	£	£	£
	£	£	£
	£	£	£
	£	£	£
	£	£	£
	£	£	£

Applicant's own/external match funding:

Grantees will need to report on the funding received during the claim instalment period as well as the cumulative values received to date. This should be broken down by named funder. Any potential changes to the funding package should also be referred to.

Match funder (excluding TS)	Match funding received this claim period	Cumulative total to date	Contracted value
	£	£	£
	£	£	£
	£	£	£
	£	£	£
	£	£	£
	£	£	£
	£	£	£
	£	£	£

Targets:				
Grantees will need to report on the actual achievement of targets and future forecast in comparison with the profile outlined within the funding agreement. Identify any specific issues encountered relating to measuring or evidencing the targets or take up of assistance from businesses. If there is any slippage, outline what remedial measures are being put in place to bring things back on track.				
Main achievements this period				
Future forecast				
Issues identified				
Publicity and commun	nications:			
	activity that has taken place during the claim instalment period. This paterial, leaflets, banners or stationery and any press releases, publicity events.			

Annex 4: Monthly update report template

Email this table to <u>LCTT@est.org.uk</u> by the 5th working day of the following month.

A word version of this template can be downloaded from <u>the Energy Saving Trust</u> <u>website</u>.

Project ref no.:						
Name of organisation:						
Project name:						
Reporting month:						
Progress:	Detail progress during the reporting month, e.g. project manager hired, tenders issued for construction contract, planning permission confirmed etc.					
Risks:	Detail any emerging or materialising risks. Note mitigation strategy where appropriate.					
Progress against project plan:	Detail project's overall progress against project plan, reporting any slippages or issues.					
Output log:	Description of activity	Date completed	Location	Type of activity	Number	Units
	e.g. Handing out leaflets	28/04/2019	e.g. Name of Train Station	Outreach	438	leaflets

Annex 5: Change request form

A word version of this template can be downloaded from the Energy Saving Trust website.

Project ref no.:					
Name of organisation:					
Project name:					
Date:					
Change type:					
☐ Time ☐ Cost	☐ Deliverables	☐ External driver			
Describe the change being requested:					
Describe the reason for the ch	nange:				
Describe all alternatives cons	idered:				
Describe risks to be considered for this change:					
Describe resources and costs needed to implement this change:					
To be completed by Energy Sav ☐ Approve ☐ Rej		efer			
Justification of decision:					
Date approved:					

Annex 6: Change request checklist

Type of change	Yes / No	Required Evidence	Additional evidence – possibly required
Time		Updated project plan	Updated financial plan Technical documents Designs
Cost		Updated financial plan	Quotes or costing documents justifying the change
Deliverables		Updated output/product description (in some instances the description included in the change request form might suffice)	Technical documents Designs
External driver		Evidence of external factor that caused the change request	Updated project and/or financial plans (as and if affected by the change) Quotes or costing documents (if applicable)

Please note: this checklist is not exhaustive. Further evidence might be required.



For more information about the Low Carbon Travel & Transport Challenge Fund, please contact the Energy Saving Trust LCTT Challenge Fund project team:

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